



“Using Technology to Simplify Your Life” ©

## How it Works

Simply tell us about your experience with the service you received in your own words or answer the questions below and submit via email. Time required to complete is 12 minutes

Example: Was the service via phone, email, remote connection, or on site?

What was the service for? Example: a desktop, laptop or an all in one pc? Was it for a Mac and what type? Or was it a Smart phone, gaming system, data recovery or other tech related issue?

Please briefly explain the issue you had with your device and what the tech did to remedy it.

How long did it take?

Was it resolved the first time? If not why?

What did you pay approximately?

Was your appointment on schedule? Was it in am or pm? Was this service for home or business? Do you have multiple devices?

How did you hear about us? Referral, newspaper, radio, online? Please be specific

Was it a repair issue?

**Your Choice of Prizes:** Remote Tech Support for 1 year, Anti-virus, spam, malware, firewall protection provided by Eset Smart Security 1 year subscription, or A credit of \$40 towards any product or service.

**How to Get You Prize:** Email your information to [info@pcmacnerds.com](mailto:info@pcmacnerds.com) with the info below and the email subject line My Prize. All requests will be fulfilled within 2 weeks.

- a. Your full name
- b. What state are you in?
- c. Which prize you prefer?
- d. Is it ok to publish your review?
- e. Is it ok to notify your service tech?
- f. Do you have any suggestion?

**888-559-1117 Toll Free -- 888-450-9552 Toll Free Fax**

Locations: U.S. and International

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